



## Reliability Assurance Program

Managed Diagnostic Maintenance

Improve your bottom line with the comprehensive maintenance program from experienced professionals at Douglas.

The Douglas Reliability Assurance Program provides comprehensive and timely machine inspection, along with audit and analysis services to help improve your bottom line. Our goal is to provide the knowledge and services you need to reach your maintenance goals and ensure maximum productivity. Choose a one- or two-year plan with quarterly inspections.

For complete program details, please contact Technical Services at [320.763.5507](tel:320.763.5507) or [service@douglas-machine.com](mailto:service@douglas-machine.com).

### PROGRAM INCLUDES

- ✓ Timely scheduled visits over a 12- or 24-month period based on individual needs
- ✓ Visual inspection for worn or broken parts
- ✓ Thermal imaging inspection; reducing unnecessary repairs
- ✓ Materials assessment to ensure machine is properly adjusted and materials are suitable for the machine
- ✓ Line assessment to evaluate for redundant tasks and operational inefficiencies
- ✓ Machine technology-enhancement assessment, recommendations, and firmware upgrades
- ✓ Informal hands-on training and coaching focusing on enhancing performance
- ✓ Simple machine adjustments; increasing efficiencies
- ✓ Parts usage/stock review to ensure accurate parts inventory
- ✓ Critical wear parts kit; parts based on individual machine needs
- ✓ A comprehensive report detailing each completed task with recommendations
- ✓ Discounts on parts and labor for targeted rebuilds

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